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### **Root Cause Analysis Handbook**

The Root Cause Map is used in one of the later steps of the root cause analysis

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process to identify the underlying management systems that caused the event to occur or made the consequences of the event more severe. The first five chapters of this handbook are an overview of the root cause analysis process.

## **Root Cause Analysis Handbook**

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1) Introduction Root Cause Analysis (RCA) is a method that is used to address a problem or non-conformance, in order to get to the “root cause” of the

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problem. It is used so we can correct or eliminate the cause, and prevent the problem from recurring. It is not “rocket science” – anyone can do it.

## **MINI GUIDE TO ROOT CAUSE ANALYSIS**

Root Cause Analysis (RCA): A technique used to identify the conditions that

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initiate the occurrence of an undesired activity or state. US Government Accountability Office (GAO) The process of problem solving used to identify the underlying or initiating source of a nonconformance.

## **Root Cause Analysis**

Overview: RCA is a structured facilitated

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team process to identify root causes of an event that resulted in an undesired outcome and develop corrective actions. The RCA process provides you with a way to identify breakdowns in processes and systems that contributed to the event and how to prevent future events.

## **Guidance for Performing Root Cause**



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## **Analysis (RCA) with PIPs**

A root cause is defined as a factor that caused a nonconformance and should be permanently eliminated through process improvement. The root cause is the core issue—the highest-level cause—that sets in motion the entire cause-and-effect reaction that ultimately leads to the problem (s). Root cause analysis (RCA) is

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defined as a collective term that describes a wide range of approaches, tools, and techniques used to uncover causes of problems.

## **What is Root Cause Analysis (RCA)?**

Root Cause Analysis is a method that is used to address a problem or non-conformance, in order to get to the 'root

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cause' of the problem. Organizations often respond to problems with short-term solutions that require staff to repeat the same tasks over and over again without addressing the underlying problem.

## **Root Cause Analysis**

The Root Cause Map is used in one of

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the later steps of the root cause analysis process to identify the underlying management systems that caused the event to occur or made the consequences of the event more severe. The first five chapters of this handbook are an overview of the root cause analysis process.

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## **the root cause analysis handbook**

Root cause analysis (RCA) is a systematic process for identifying “root causes” of problems or events and an approach for responding to them. RCA is based on the basic idea that effective management requires more than merely “putting out fires” for problems that develop, but finding a way to prevent

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them.

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Available in: Paperback. The Root Cause Analysis Handbook presents a proven system for investigating, categorizing (and ultimately eliminating) the root Due to COVID-19, orders may be delayed. Thank you for your patience. Book

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on how and why VA conducts RCAs, plus much more. VA patient safety reports, such as RCAs, are confidential under 38 U.S.C. 5705.

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Root Cause Analysis: The 5 Why's The "5

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Why's" refer to the practice of asking, five times, why the situation has occurred in order to get to the root cause(s) of the problem.

## **Root Cause Analysis: The 5 Why's**

A root cause is a fundamental, underlying, system-related reason why an incident occurred that identifies one

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or more correctable system failures. 2  
By conducting a root cause analysis and addressing root causes, an employer may be able to substantially or completely prevent the same or a similar incident from recurring.

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